

# 20-20 Warranty

Commercial Division

## 2020 Driveline and Complete Cover



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## Driveline

The following specifically listed components are included against any Mechanical Breakdown occurring during the Agreement period, provided that the terms and conditions of this Agreement are fully complied with. Any component not listed is specifically excluded:

<b>Engine</b> Starter ring gear Flywheel Oil pump Crankshaft and bearings Timing gears and chains Camshaft and bearings Cam followers Tappet gear Valves and guides Cylinder head gasket Pistons and rings Cylinder bores Con rods Exhaust brake Rear main oil seal and timing cover oil seal	<b>Turbo charger</b> All internal parts
<b>Cooling System</b> Thermostat Cooling fan clutch Water pump Radiator Oil cooler Intercooler	<b>Retarder</b> Internal failure of hydraulics or electro-magnetic retarders
	<b>Rear Axles</b> Crown wheel and pinion Half shafts Half shaft oil seal and bearings Hub reduction gears Diff locks and mechanism Planetary gears Diff pinion seal Bearings and two-speed operating mechanisms Drive shafts including constant velocity joints Universal joints and couplings (excluding gaiters)
	<b>Propshafts</b> Propshafts including universal joints and bearings
<b>Manual Transmission</b> Gears Shafts Synchro hubs Selectors Bearings and bushings Splitter mechanisms Range change and splitter valves and solenoids Range changes and overdrive unit when fitted	<b>Electrics</b> Starter motor and alternator
	<b>Selective Catalytic Reduction (SCR-AdBlue)/ Exhaust Gas Recirculation (EGR)</b> Metering device Pump module Injector nozzle EGR valve Heat exchanger Pressure regulator Related sensors (e.g. Nox sensors and heat sensors etc)
<b>Automatic Transmission</b> Torque Converter Gears Clutches Brake bands Valve block Governor Oil pump Bearings & bushes	<b>Casings</b> Cylinder block Cylinder head Gearbox/transfer casing Rear axle housing Carrier casing and bell housing

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## Complete

This agreement is provided by 2020 Warranty, to cover the sudden and unforeseen mechanical or electrical failure or breakage of an item as covered by the Commercial Complete Cover, which causes a sudden stoppage of its function. Including failures caused by wear and tear of a covered component.

This agreement will reimburse you for the failed component(s), labour and VAT, subject to complying with the correct claims procedure and the failed component(s) being covered under the terms of your specific agreement.

Complete Protection includes every component listed under driveline protection plus all other mechanical and electrical components not listed in the excluded section.

Excluded items will not be covered. Specific individual claim limits and hourly labour rate will apply (please refer to your guarantee certificate for the terms of your agreement).

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## Excluded Items

**Examples include, but are not limited to:**

Cracked or porous cylinder heads and blocks  
Burnt valves and any skimming/pressure testing  
Bodywork or paint  
Glass  
Interior/exterior trim  
In cab entertainment/communication systems and connected equipment  
Wheels  
Tyres  
Airbag and systems  
Electrical wiring, wiring looms and cables  
DPF filters  
Pre existing faults

Service and maintenance items subject to routine maintenance or periodic repair or replacement  
Plugs  
HT leads  
Brake frictional material  
Clutch facings  
Wiper blades/rubbers  
V belts  
Hoses  
Light bulbs/units  
Exhaust systems  
Catalytic converters  
Adblue

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## If you need to make a claim:

1. Please make sure you call the number below for authorisation before any work is carried out.
2. Our team will help you through this and send out a process document to you and or the repairer
3. Please make sure you use a VAT registered repairer

Claims & Administration

**0333 242 7644**

[support@2020warranty.co.uk](mailto:support@2020warranty.co.uk)

[2020warranty.co.uk](http://2020warranty.co.uk)