

20-20 Warranty

Commercial Division

2020 Driveline and Complete Cover



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Driveline

The following specifically listed components are included against any Mechanical Breakdown occurring during the Agreement period, provided that the terms and conditions of this Agreement are fully complied with. Any component not listed is specifically excluded:

Engine Starter ring gear Flywheel Oil pump Crankshaft and bearings Timing gears and chains Camshaft and bearings Cam followers Tappet gear Valves and guides Cylinder head gasket Pistons and rings Cylinder bores Con rods Exhaust brake Rear main oil seal and timing cover oil seal	Turbo charger All internal parts
Cooling System Thermostat Cooling fan clutch Water pump Radiator Oil cooler Intercooler	Retarder Internal failure of hydraulics or electro-magnetic retarders
	Rear Axles Crown wheel and pinion Half shafts Half shaft oil seal and bearings Hub reduction gears Diff locks and mechanism Planetary gears Diff pinion seal Bearings and two-speed operating mechanisms Drive shafts including constant velocity joints Universal joints and couplings (excluding gaiters)
	Propshafts Propshafts including universal joints and bearings
Manual Transmission Gears Shafts Synchro hubs Selectors Bearings and bushings Splitter mechanisms Range change and splitter valves and solenoids Range changes and overdrive unit when fitted	Electrics Starter motor and alternator
	Selective Catalytic Reduction (SCR-AdBlue)/ Exhaust Gas Recirculation (EGR) Metering device Pump module Injector nozzle EGR valve Heat exchanger Pressure regulator Related sensors (e.g. Nox sensors and heat sensors etc)
Automatic Transmission Torque Converter Gears Clutches Brake bands Valve block Governor Oil pump Bearings & bushes	Casings Cylinder block Cylinder head Gearbox/transfer casing Rear axle housing Carrier casing and bell housing

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Complete

This agreement is provided by 2020 Warranty, to cover the sudden and unforeseen mechanical or electrical failure or breakage of an item as covered by the Commercial Complete Cover, which causes a sudden stoppage of its function. Including failures caused by wear and tear of a covered component.

This agreement will reimburse you for the failed component(s), labour and VAT, subject to complying with the correct claims procedure and the failed component(s) being covered under the terms of your specific agreement.

Complete Protection includes every component listed under driveline protection plus all other mechanical and electrical components not listed in the excluded section.

Excluded items will not be covered. Specific individual claim limits and hourly labour rate will apply (please refer to your guarantee certificate for the terms of your agreement).

Excluded Items

Examples include, but are not limited to:

Cracked or porous cylinder heads and blocks
Burnt valves and any skimming/pressure testing
Bodywork or paint
Glass
Interior/exterior trim
In cab entertainment/communication systems and connected equipment
Wheels
Tyres
Airbag and systems
Electrical wiring, wiring looms and cables
DPF filters
Pre existing faults

Service and maintenance items subject to routine maintenance or periodic repair or replacement
Plugs
HT leads
Brake frictional material
Clutch facings
Wiper blades/rubbers
V belts
Hoses
Light bulbs/units
Exhaust systems
Catalytic converters
Adblue

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If you need to make a claim:

1. Please make sure you call the number below for authorisation before any work is carried out.
2. Our team will help you through this and send out a process document to you and or the repairer
3. Please make sure you use a VAT registered repairer

Claims & Administration

0333 242 7644

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